



BALDWIN COUNTY SOLID WASTE

22251 PALMER STREET
ROBERTSDALE, ALABAMA 36567
Office: 251.972.6878
Fax: 251.970.4013

October 10, 2018

**RE: Important Notice
PLEASE READ**

BALDWIN COUNTY SOLID WASTE
BEGINS
**AUTOMATED
GARBAGE COLLECTION**

Dear Customer:

Automated Garbage Collection service is here! Our goal is to begin converting your garbage route to *automated collection* starting the week of November 5th, 2018. This enhanced service is designed to deliver a cleaner and more efficient process of garbage collection – all in a continued effort to help keep our employees safe and to provide the very best solid waste collection service. Again, this is a phased process that will begin November 5th and continue throughout the month.

The *Automated Garbage Collection* service truck uses a mechanical side-arm, operated by the driver from within the cab of the truck. The robotic arm retrieves the cart, unloads the contents, and returns the cart to its original location. **When the robotic arm cannot reach the cart, the driver is not able to exit the truck to manually retrieve the cart or any other containers.** This is why it is so important to follow the instructions for cart placement outlined in the enclosed flyer.

GARBAGE PLACED OUTSIDE THE CART **WILL NOT BE PICKED UP.** IF YOU HAVE A SPECIAL CIRCUMSTANCE YOU MUST NOTIFY OUR OFFICE TO MAKE ARRANGEMENTS PRIOR TO YOUR SCHEDULED PICK-UP DAY.

You should already have a Baldwin County Solid Waste cart supplied to you as part of your garbage service. ONLY the Baldwin County Solid Waste cart will be serviced by the Automated truck. The provided carts are industry standard and specifically designed to be collected by the robotic arm. The cart can ONLY be used for garbage and are the ONLY containers that can be used to place garbage at the curb. If you feel that one cart is not adequate for the volume of garbage you produce, you can rent an additional cart for \$5.00 per month.

Additional suggestions concerning Automated Garbage Collection:

- Do not stack bags or other items on top of cart lid.
- Do not overfill carts. Lids should close completely.
- Do not pack material so tightly that it might become wedged in cart making it difficult to empty completely.
- Garbage should be bagged & tied before placing in cart. This practice will help keep your container cleaner, minimize odors, and reduce chance of windblown litter.

There is no change to your pickup day(s). Your pickup day(s) will remain the same until further notice.

Please read enclosed flyer for additional information and instructions on cart placement.

Thank you for your patience and cooperation as we move forward with automated garbage collection, Baldwin County Solid Waste. Please call our office if you have any questions about this letter or enclosed flyer 251.972.6878.



Baldwin County Solid Waste
22251 Palmer Street
Robertsdale, AL 36567
Phone: 251-972-6878



Proper Cart Placement for Automated Pick-up

Using your County Issued Garbage Cart requires proper placement on the day of your scheduled pick-up. Please follow the guidelines below. Thank you for your assistance.

✔ Please Do This



On the day of your scheduled pick-up, place carts with lid opening facing the street; and the handle away from the street.

Set cart no more than 5 feet from the curb, and 3 feet apart. Carts cannot be placed in the street for collection.

Have at least 3 feet between the carts, and from trees, posts, mailboxes and vehicles etc.

Do not place carts under trees. Automated cart pickup requires up to 15 ft. overhead clearance.

In tight parking situations, have at least 3 feet between the carts and vehicles. Avoid parking cars in front of carts on collection day.

✘ Not This



RESIDENTS SHOULD HAVE THEIR GARBAGE OUT AT THE DESIGNATED COLLECTION SITE BY 6:30AM ON THEIR COLLECTION DAY. FOR CURBSIDE COLLECTION, GARBAGE CARTS CAN BE SET OUT NO SOONER THAN NOON THE DAY PRIOR TO COLLECTION.

Clean your cart out periodically with water. Afterwards, be sure to empty all water from the bottom of the cart and allow to dry.